Why Power Wash? - Power Washing removes anything stored locally on the chromebook--any files you downloaded that weren't in your google drive, any settings, and the local cache of your browser history. When you log back in, it recreates everything from scratch using your Google Profile information stored in our district database.

This can resolve a large number of problems, from issues accessing certain webpages, to difficulties logging into the device, to connectivity issues with your local network. Make sure you have an internet connection before you do this or you won't be able to log back in!

Part 1: Digital Wipe

1. Hold "esc", "⟳" and ⏻ at the same time.
2. A screen should come up and say "Please insert a USB recovery stick or SD card"
3. Press "ctrl" and "d"
4. On the next screen, hit the "enter" key
5. The chromebook will restart, wait for it to say "OS verification is OFF"
6. Hit the "enter" key
7. The chromebook will restart again

Part 2: Set it back up

8. When it comes back up, choose the "Get started" button
9. On the next screen it should say "Connect to network"
10. Choose your wireless network and connect to it. Part b. If at school you'll select "Add other network. The SSID is "onboarding" and leave the security to none next select "Connect"
11. On the next screen, choose "Accept and continue"
12. The chromebook will go through "Enterprise Enrollment" on it's own for a while.
13. When it says "You are enrolled successfully", click the "Done" button.
14. The chromebook will restart again
15. Type in your student credentials for the username and password
16. Scroll down to the bottom, click "Accept"
17. You should be all set!